#### **TRAFFIC**

All Traffic and Non-Traffic Infractions are heard at the Grover Beach Courthouse, by appointment only.

*Upcoming Dark Days – No Appointments:* 

December 18, 2020 (Juvenile Calendar held)

**December 24 to December 31** (Adult Calendars held)

At this time, the Vet's Hall and Paso Robles locations will remain closed. All appearances will be held at the Grover Beach Branch by appointment only.

The Courthouse is recognized as an essential service and open for those with cases that have hearings on calendar.

Contacting the clerk's office by email is the most efficient way to get your questions answered.

Traffic Clerk slotraffic@slo.courts.ca.gov
Criminal Clerk slocrim@slo.courts.ca.gov
Juvenile Clerk slojuv@slo.courts.ca.gov

#### FAQ:

### 1. Q: Is the Clerk's Office open?

A: Yes – we are open and can be reached by phone, online, e-file, email, mail or drop box. The inperson windows are not currently open, but you can interact with us as follows:

Email: <u>slotraffic@slo.courts.ca.gov</u>
Phone: (805) 706-3600, Option 1

• Mail: 214 South 16<sup>th</sup> Street, Grover Beach, CA 93433

• E-File: Electronic Filing

Drop box: Payments by check (no cash) and document:

o 214 S. 16<sup>th</sup> Street, Grover Beach, CA 93433

o 1050 Monterey Street, San Luis Obispo, CA 93408

### 2. Q: How do I pay for my fine if the Clerk's Office windows are closed?

A: Fine payments can be made three ways:

- Online using a credit or debit card.
- By mailing a check or money order (no cash) to:

San Luis Obispo Superior Court 214 S. 16th Street Grover Beach, CA 93433

In Court drop boxes located at the San Luis Obispo and Grover Beach locations.

#### 3. Q: How do I request Traffic School?

A: You may request traffic school online when paying your fine.

A: You may contact the court by email at <a href="mailto:slotocourts.ca.gov">slotocourts.ca.gov</a> or by phone (805) 706-3600, Option 1, to receive assistance regarding Traffic School.

## 4. Q: I previously received a courtesy notice from the Court for a hearing that was set during the time the Court was closed, what do I do?

A: Traffic Arraignment Court resumed on June 8, 2020. If you had an appearance date prior to that, please contact the court for your current options or to make an appointment to appear.

### 5. Q: I received a traffic citation and I need an extension, what do I do?

A: You may contact the court to make an appointment to appear or to discuss your options in resolving your case.

### 6. Q: I have been laid off and cannot afford to pay the traffic citation, what can I do?

A: You may contact the court by phone or email to request a Counter Arraignment by mail. If granted, you will be given the opportunity to make payments or perform community service instead of paying the fine. If not granted, contact the court for options.

#### 7. Q: I need an extension to submit my proof of correction, what do I do?

A: You may contact the court for a one-time extension of 60 days to obtain your proof of correction and submit it to the court by email <a href="mailto:slotraffic@slo.courts.ca.gov">slotraffic@slo.courts.ca.gov</a>, mail or one of the court's drop boxes in Grover Beach and San Luis Obispo.

Mailing address:

San Luis Obispo Superior Court 214 S. 16th Street Grover Beach, CA 93433

## 8. Q: My citation indicates I need to appear at the Vet's Hall in San Luis Obispo, or the Paso Robles Courthouse in Paso Robles and they are closed, what do I do?

A: The Vet's Hall and Paso Robles locations are closed until further notice. All appearances are currently held at the Grover Beach Branch. If you choose to appear in court, you will need to contact the court first by phone (805) 706-3600 or email <a href="mailto:slotraffic@slo.courts.ca.gov">slotraffic@slo.courts.ca.gov</a> to make an appointment and to view the *Arraignment Rights Video* prior to appearing.

# 9. Q: I received notice that I did not appear for my hearing or have not paid for my fine during the time that the court was closed, what do I do?

A: Please contact the court to obtain your options for resolving your case by phone (805) 706-3600, Option 1, or email slotraffic@slo.courts.ca.gov.

## 10. Q: My child was ordered to return to court to show proof of completion of a class or program, what do we do?

A: You may contact the court to discuss the current status of the case with options to resolve the matter.

A: Proof of completion of a class or program can be emailed to the court at slotraffic@slo.courts.ca.gov.

## 11. Q: What if I have moved or the court does not have my current address?

A: Please email a request to update your address to <a href="slotraffic@slo.courts.ca.gov">slotraffic@slo.courts.ca.gov</a>. Make sure to include your full name, date of birth, case number (if you know it) and your new address. If you do not have access to email, you can call us at (805) 706-3600, and choose Option 1.