

Mediation Service Exit Survey: Family Court Services

Please fill out the following survey so we can better assess our service to you and the community.

Your mediator was: _____

Date: _____

Case # _____ (optional)

This is your: First mediation A return to mediation

Check one number for each question.

1. **Instructions for what I had to do were:**

1 2 3 4 5
Very unclear ←————→ —————→ Very clear

2. **The front office staff were:**

1 2 3 4 5
Not helpful ←————→ —————→ Very helpful

3. **In mediation we came to:**

1 2 3
No Agreement Some agreement A complete agreement

4. **My mediator was:**

1 2 3 4 5
Not helpful at all ←————→ Some help —————→ Very helpful

5. **My mediator was:**

1 2 3 4 5
Rude ←————→ —————→ Very respectful

6. **I feel _____ about the outcome of mediation:**

1 2 3 4 5
Very upset ←————→ —————→ Very pleased

The following items are alleged or true in our case: (check yes or no)

Domestic violence: Yes No
Separate sessions: Yes No
Support person: Yes No

Child abuse: Yes No
Drugs/alcohol abuse: Yes No

How could we improve our services to you?

Other comments:

You may return your form to any Court staff at San Luis Obispo branch or Paso Robles branch, mail form to Family Court Services, Attn: Manager, 901 Park St., Paso Robles, CA 93446 or send via email to: slo-fcssec@slo.courts.ca.gov.

Thank you for participating in our survey.